

Realist Technical Support



Realist Compatibility with Internet Explorer 10 & 11

Symptoms: When accessing Realist using IE 10 or 11 a message states you are not running a supported browser or you experience errors in the display of a screen layout.

Cause: Internet Explorer 10/11 does not natively support some aspects of the Realist application architecture.

Solution:

IE 10/11 needs to display the website in Compatibility View. To do this, in IE 10/11:

1. Click on Tools.
Note: If the "Tools" menu option is not displayed on the top of Internet Explorer press the "alt" key to show or hide main menu options.
2. Click Compatibility View, to display a website in Compatibility View. It will also add the URL of that website to the list on the Compatibility View settings.
 - You can also choose to click Compatibility View Settings and add additional URLs for each website you wish to run in Compatibility View.

